[](http://www.lgbtcommunityresearch.co.uk/contact/)

# University Case Study: Information for participants

## What is this research about?

This project is about designing a public transport system interface which allows users to purchase tickets and manage an account.

## Who is doing this research?

This project is being done by Computer Science students at Sheffield Hallam University: Craig Westall, Samuel Wiser, Tom Wheatcroft and Gareth Smith.

## What do we want to find out?

The transport system is designed to be easy to use with little or no technical knowledge and able to be easily customized for various environments around the world.

In this study, we want to find out:

* Whether the system is easy to use;
* If the design is clear and consistent;
* How the system might be improved to increase functionality; and
* If there are any ways the system could be made simpler for everyone to use.

## What will happen in the research?

If you agree to take part:

* You will be given a simple task or set of tasks to attempt using the system
* Any information needed to complete the tasks will be provided beforehand
* During the task you will be recorded and we ask that you talk out loud about your thought processes
* After you have completed a task you will be given short survey to assess your opinions on the program as a whole

## What information will be collected?

When you work with us, we will make audio and video recordings of the activities. Your survey answers will also be collected anonymously. We will store these recordings securely on devices that can only be accessed by the project team.

## How will the information be used?

We may want to write and talk about the work that we have done together. We would like to use the information you give us in what we write. For example, we might want to quote something that you have said. If we do this, we will change the names of the person talking so that you cannot be identified, and we will try to present your views as accurately as possible.

## Where will the information be stored?

We will store any audio recordings of discussions on computers at Sheffield Hallam University that can only be accessed by the project team. We may create a text record of the conversations. Together, we will use these recordings and notes to help us design new ideas.

## Can I stop participating?

You are free to stop participating at any time. You do not have to explain why you want to leave. Just tell us and we will ensure that your information is removed from the research and from anything that we report.

## Being anonymous

We will make text copies of what people say in any audio and video recordings. If we include quotes from these texts in papers, articles and presentation slides we will change the names of those talking so that they cannot be identified. We may also include quotes from notes that you have shared with us but, again, we will not put your real name alongside them.

## Being recognisable

We may use photographs, audio clips or video clips as illustrations in which you can be recognised. We might also use text quotes from what you have said or notes that you have shared with your real name.

Please answer the questions below and then sign the form.

|  |  |
| --- | --- |
| I agree to participating in this design and research project:  (Please circle) | Yes/No |
| I agree to recordings of me being used in research and professional publications and presentations (please tick one): | |
| **EITHER** ❑ Anonymously **OR** ❑ Recognisably | |

|  |  |
| --- | --- |
| Your name: |  |
|
| Your signature: |  | Date: |  |
| Team signature: |  | Date: |  |

## What if you have any more questions?

If you have any questions or concerns once you have completed the test, please contact:

Professor Andy Dearden,   
Communication & Computing Research Centre, Sheffield Hallam University,  
Cantor Building, Arundel Street  
Sheffield S1 2NU

Tel: 0114 225 6743

email: a.m.dearden@shu.ac.uk